

VILLAGE OF WHEELER

105 W. Tower Rd

Wheeler WI 54772

Special Meeting Agenda

September 9, 2025

3:25 P.M.

1. Call to Order
2. Roll Call
3. Kyle Weiss Premier Business Stream
 - a. 3:30 Fusion Connect Presentation
 - b. 3:45/4:00 BCN Communication
4. Possible action on phone service
5. Approve Liquor License tobacco License transfer from Bridge stop/ Dwayne Trowbridge to Bridge Stop/ LP Wheeler LLC (Lakhwinder Singh= President, Parvinder Singh = Vice President, Jatinder Singh = Secretary) Milwaukee WI



FUSION CONNECT SOLUTION PROPOSAL FOR

Village of Wheeler

SALES CONTACT NAME: Coley Kyman

TITLE: Enterprise Account Executive

PHONE: 9494330044

EMAIL: Coley.Kyman@fusionconnect.com

Your Connected, Secure, and Frictionless Work Environment Starts with Fusion Connect.

Connect. Protect. Accelerate.

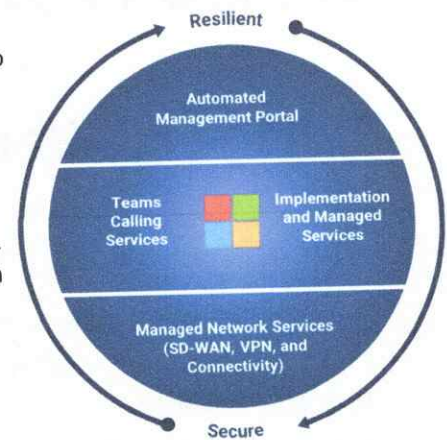
Fusion Connect is a next-generation managed communication service provider (MCSP) enabling mid-market and enterprise businesses to connect people and applications globally. We tailor our highly available cloud communication and connectivity solutions to meet the unique needs of our clients. Our services are backed by the industry's most comprehensive service guarantee, that includes on-time installation, and 100% availability guarantees for next-generation services.

MANAGED SERVICES AT-A-GLANCE

Teams Calling Services: Leverage your Microsoft 365 investment. Fusion Connect offers Direct Routing and Operator Connect to deliver business class phone features to Microsoft Teams to enable phone calls on any device, including PCs, smart phones, tablets, and Teams-enabled desk phones. It turns Teams into a complete business phone system, backed by Fusion Connect's comprehensive service guarantees, including on-time installation and 100% availability for UCaaS services.

Managed Communications: A comprehensive cloud-based business communication solution for employees and contact center workers, including contact-center-as-a-service (CCaaS) to keep your business connected anywhere, anytime, from any device.

Managed Network Services: A single pane of glass to manage your technology infrastructure in real-time, with SD-WAN to encrypt data and optimize application performance, reliable Internet service for your employees and guests, and VPN to secure remote workers. Business connectivity is more than simply providing internet access. We manage and monitor the entire connectivity infrastructure to ensure availability and reliability.



Our Consultative Approach

Gain confidence with our white-glove approach to customer onboarding with your own Dedicated Project Manager and Technical Team.

Collaborative Design

We understand your unique business objectives and tailor solutions to deliver optimized business performance today and in the future.

Project Management & Rapid Implementation

A dedicated project team uses a comprehensive delivery methodology to enable rapid solution implementations with minimal disruption to your business.

Lifecycle Management & Optimization

Our continuous improvement approach dynamically delivers the latest technology to your environment, all supported by a 24/7/365 award winning service team.

**Customer Account Information**

Village of Wheeler

105 West Tower Road, Wheeler, WI, 54772

Service Order: 737502-2

Date: August 19, 2025

Quote Valid Through: 9/18/2025

Customer Account Contact

Contact: Don Knutson

Contact Phone: 7159891018

Contact Email: office@vi.wheeler.wi.gov

✓ 105 W TOWER RD WHEELER WI 54772-0000					
	QTY	Unit Monthly	Total Monthly	Unit One-Time	Total One-Time
Access					
Business Cable 400.0/10.0 Static (ESA-PREM)	1	\$176.00	\$176.00	\$0.00	\$0.00
Voice	1	\$0.00	\$0.00	\$0.00	\$0.00
Additional Services					
Proactive Monitoring	1	\$0.00	\$0.00	\$0.00	\$0.00
Equipment					
Vendor /Supplied/Modem/Misc	1	\$0.00	\$0.00	\$0.00	\$0.00
Fusion WebEx Softphone (GROUND)	3	\$0.00	\$0.00	\$0.00	\$0.00
Unified Communications					
Anywhere Portal (M)	1	\$0.00	\$0.00	\$0.00	\$0.00
Audio Conferencing (M)	1	\$0.00	\$0.00	\$0.00	\$0.00
FusionWorks (M)	1	\$0.00	\$0.00	\$0.00	\$0.00
Hosted Voice Employee National with Webex Basic (M)	3	\$16.95	\$50.85	\$0.00	\$0.00
Voicemail System (M)	1	\$0.00	\$0.00	\$0.00	\$0.00
Village of Wheeler Subtotal		NET Monthly		NET One-Time	
		\$226.85		\$0.00	

Number of Sites:	1
Term (Months):	36
Payment Terms:	Net 30 Days

	Total All Sites	Avg. Per Site
Total Monthly USD:	\$226.85	\$226.85
Total One-Time USD:	\$0.00	\$0.00



210 Interstate North Parkway

Suite 200

Atlanta, GA 30339

(855) 792-0721

Your Fusion Connect Sales Contact

Coley Kyman

Enterprise Account Executive

9494330044

Coley.Kyman@fusionconnect.com



CUSTOMER ACKNOWLEDGEMENTS

Failure to comply with these Acknowledgements may result in Service installation delays, interruption or complete loss of Service, and additional charges

- **Local Area Networking (LAN):** Customer is responsible for providing and maintaining all LAN cabling with Cat 5 or better. Customer is responsible for configuring and maintaining all non-Fusion Connect provided hardware, including but not limited to switches, computers, printers, phones, point-of-sale devices, etc.
- **Porting of Existing Telephone Numbers:** Customer understands porting can sometimes take 30+ days, Fusion Connect is unable to control the precise date and time of the port, and Customer is responsible for correctly identifying all numbers to be ported, including toll free numbers.
- **Installation and Service Transfer:** Without limitation, Customer is responsible for: 1) cancelling non-Fusion Connect services with existing carriers; 2) engaging Customer's existing carriers to forward any numbers and any fees associated therewith; 3) having Customer's phone, LAN/IT, and or other vendors present at time of Service install and any charges associated therewith; and 4) providing a climate-controlled, dust free environment with grounded electrical outlets for all Fusion Connect equipment.
- **Customer Provided Access: (CPA):** Fusion Connect cannot ensure QoS for CPA network services. Customer is responsible for providing adequate bandwidth and IP information prior to install for CPA.
- **Voice Install Timeline:** Order processing will begin once all necessary documents have been completed including, but not limited to, signed Service Order, completed user details list, completed network design, and letter of authorization. Note, billing may start before completion of install if delays are caused by Customer.
- **Ancillary Rates:** Additional call usage fees may apply as set forth in the Fusion Connect Ancillary Call Rates Business Voice schedule available at <https://www.fusionconnect.com/legal/tariffs>. Certain Wireless Broadband plans have monthly data transfer caps that, when exceeded, will result in excess usage being billed to Customer as set forth in the Fusion Connect Fees and Surcharges Guide available at <https://www.fusionconnect.com/legal>.
- **Service Activation and Fees:** Fusion Connect will begin billing for Voice and Access Services upon the earlier of installation of the individual Service, or sixty (60) days from the execution of this Service Order unless there is an installation delay caused by Fusion. Any Cloud Services will begin billing as soon as provisioning is complete. The billing start date for all Services may or may not be on the same date.
- **Services Billed in Advance:** Customer understands that Fusion Connect bills for Services rendered one month in advance, along with Prorated Monthly Recurring Charges (MRCs), and that Customer will be invoiced for all equipment and non-recurring charges at time of activation. Customer also understands that shipping costs will be invoiced separately at time of shipment.
- **Hardware Costs:** All hardware costs are taxable. Shipping is not included and is billed separately. Actual shipping costs may vary and will be assessed at the time of shipping.
- **Fees:** Order does not reflect the Regulatory Recovery Surcharge or local, state, or federally mandated usage fees and/or taxes.
- **Credit:** Customer authorizes Fusion Connect to obtain any credit information necessary and/or Customer proprietary network information necessary to provision the Fusion Connect Service and to establish Customer's account. Customer authorizes release of said information by any and all third parties to Fusion Connect and its affiliates. Fusion Connect reserves the right, at its sole discretion, to decline new Orders and to require Customer to post appropriate advance deposits for new and existing Services.
- **Pre-qualification:** Pre-qualification information contained in this document is based on best available information and is subject to change. Pre-qualification results do not guarantee Service availability nor does Fusion Connect guarantee Service installation by any specific date. If the stipulated access technology is not available, another type of access may be proposed to Customer and substituted upon Customer's approval, which may result in changes to the quoted MRCs and non-recurring charges. Fusion Connect will make reasonable efforts to find the least expensive Access Service available that meets the Customer's requirements.
- **Service Order Changes:** Prior to, during and after the installation of requested Services, Customer may choose to request that Fusion Connect augment the Service Order to provide additional Services or remove Services from the Service Order. Depending upon the scope of these requested changes, verbal requests from the Customer and/or Customer's delegated representative may be acceptable to Fusion Connect in which case Fusion Connect shall notify Customer of its acceptance of said changes via email. In some instances, Fusion Connect may require additional written authorization. All applicable charges resulting from changes requested by the Customer and/or the Customer's delegated representative, whether written or verbal, are the responsibility of the Customer and shall be deemed to be part of this Service Order and subject to its terms and conditions.
- **Microsoft Partner of Record:** For customers purchasing Microsoft Services – by executing this document, you are designating Fusion Connect as your Claiming Partner of Record ("CPOR") for the Microsoft Service categories ordered via this Service Order. Microsoft employs the CPOR model to identify and recognize service providers that are helping customers achieve their business objectives and to refine support tools and programs. The CPOR designation will allow Fusion Connect to access usage and sold seat data in order to provide you with recommendations for maximizing your Microsoft Services. Customer acknowledges that participation in the CPOR program also qualifies Fusion Connect to receive monetary fees, commission or compensation from Microsoft in connection with the Services and that Fusion may discuss Customer orders for Microsoft Services with Microsoft. No additional action is required by Customer to complete the CPOR designation process.



Tailored Network and
Technology Solutions.
An Unmatched Experience.

WHAT WE DO

One Provider

A single source for all your
communications and network needs

One Bill

All your services at every
location on one monthly invoice

One Team

One source for the answers you
need and the support you deserve

One Experience

A stellar reputation and over 30-
year commitment to excellence

Proposal For:

Village of Wheeler Wisconsin

Presented On:

September 04, 2025

Presented By:

Jason Wagg

714.620.9557

jwagg@bcntele.com

SINCE

1994

100's

OF BEST IN CLASS
NETWORK
PROVIDERS

AVERAGE

10

YEARS OF BCN
EMPLOYEE TENURE



Tailored Network and
Technology Solutions.
An Unmatched Experience.



Tailored Solutions

Communication technology designed for your business from a vast array of BCN network and technology partners.



One Point of Contact

One monthly invoice, one provider, one team. It's that simple.



Experience Focused

BCN sets the standard for customer care, ensuring every interaction is a positive experience.



Technology Roadmap

When it's time to adopt the latest and greatest in communications technology, we're ready to deliver.

PROPOSAL SUMMARY



Contract Term: 36 months
Date: 09/04/2025
Quote Valid Until: 10/04/2025
Quote ID: 282876

Service Address	Total MRC	Total NRC
105 West Tower Rd, Wheeler, WI 54772	\$165.85	\$0.00
105 West Tower Rd, Wheeler, WI 54772	\$48.00	\$0.00

Total MRC	Total NRC
\$213.85	\$0.00

Service Address	Service Type	Service Description	Total MRC	Total NRC
105 West Tower Rd, Wheeler, WI 54772	Cable Internet	Spectrum 500M x 20M Service	\$75.90	\$0.00
	Cloud Voice Hosted PBX	Premium Hosted Voice Seat Service	\$59.85	\$0.00
	Cloud Voice Hosted PBX	Telephone Number Charge Per Number	\$2.25	\$0.00
	Cloud Voice Hosted PBX	E911 Listing Charge	\$2.85	\$0.00
	Edge Router	PepLink BR1 Mini M2M Service	\$25.00	\$0.00
	Monitoring	BCN Monitoring Services Tier 1 Monitoring Service	\$0.00	\$0.00
	Total		\$165.85	\$0.00
105 West Tower Rd, Wheeler, WI 54772	IP Phones	Yealink SIP-T43U Service	\$21.00	\$0.00
	IP Phones	Yealink SIP-T54W Service	\$27.00	\$0.00
	Total		\$48.00	\$0.00

Total MRC	Total NRC
\$213.85	\$0.00

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General

The rates and charges reflected above do not include any federal, state or local taxes, fees and assessments, other regulatory charges, or federal or state USF program charges.

PROPOSAL DETAILS



Contract Term: 36 months
 Date: 09/04/2025
 Quote Valid Until: 10/04/2025
 Quote ID: 282876

Service Address	Service Type	Service Description	QTY	MRC	NRC	Total MRC	Total NRC
105 West Tower Rd, Wheeler, WI 54772	Cable Internet	Spectrum 500M x 20M Service	1	\$50.95		\$50.95	
		Spectrum 500M x 20M Standard Modem	1	\$9.95		\$9.95	
		Spectrum 500M x 20M Static IP	1	\$15.00	\$0.00	\$15.00	\$0.00
		Spectrum 500M x 20M Installation	1		\$0.00		\$0.00
	Cloud Voice Hosted PBX	Premium Hosted Voice Seat Service (Unlimited Outbound Local & Domestic Long Distance Usage)	3	\$19.95	\$0.00	\$59.85	\$0.00
	Cloud Voice Hosted PBX	Telephone Number Charge Per Number	3	\$0.75	\$0.00	\$2.25	\$0.00
	Cloud Voice Hosted PBX	E911 Listing Charge (Per Hosted Seat)	3	\$0.95	\$0.00	\$2.85	\$0.00
	Edge Router	PepLink BR1 Mini M2M Service	1	\$20.00		\$20.00	
		PepLink BR1 Mini M2M Managed Equipment	1	\$5.00	\$0.00	\$5.00	\$0.00
	Monitoring	BCN Monitoring Services Tier 1 Monitoring Service	1	Included			
105 West Tower Rd, Wheeler, WI 54772	IP Phones	Yealink SIP-T43U Service	3	\$7.00		\$21.00	
	IP Phones	Yealink SIP-T54W Service	3	\$9.00		\$27.00	

PROPOSAL DETAILS

Contract Term: 36 months
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Cable Internet

Available bandwidth speeds represent maximum anticipated connection speed. Final service delivery and installation is subject to site survey results and available facilities. Special construction charges may apply.

Managed Equipment

All BCN managed equipment is subject to availability.

Authorized Signature:

Signature Date:

Print Name:

Title: